



COMING JANUARY 1st, 2021



Child Abuse Reporting Electronic System

Child abuse calls made to the Child Protection Hotline has continued to increase by 22.8% in the last 10 years. Over 207,277 calls were received in 2019. The busiest times and the longest wait times for the 1-800-540-4000 Hotline are weekdays between 2pm and 6pm.

Your time is valuable. **All mandated reporters can now make online child abuse reports through the Child Abuse Reporting Electronic System (CARES) rather than calling the Hotline starting January 1st, 2021.**

Ten (10) pre-qualifying questions at the beginning of the report will help to determine if the matter is non-urgent. The 36 hour follow-up written report is not required when using the online system.

To file a non-urgent online report:
<https://reportChildAbuseLA.org>



Features

- User friendly design
- Save draft reports
- Auto-save function
- View report history
- Confirmation email

During the COVID-19 Pandemic
CARES is an easier way
for reporting
non-urgent reports

For urgent reports,
Call 911 or the Hotline
at (800) 540-4000.

CARES Video Tutorial available on Log-in page

**Online Reporting open for ALL
mandated reporters starting 1/1/21**

Program Questions?
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Technical Questions?
(562) 940-3305