

# Engaging

## SCPM Element

Engaging:  
Creating trustful working  
relationships with a child  
and their family

## Practice Behaviors

- ❖ Approaches all interactions with openness through listening and using understandable language
- ❖ Consistently models honest and respectful communication
- ❖ Explores family relationships and natural circles of support
- ❖ Identifies safety issues and how they can be addressed
- ❖ Explores with children worries, wishes and with whom they feel safe and want to live with

# Teaming

## SCPM Element

Teaming:  
Building and strengthening  
the child and family's support  
system

## Practice Behaviors

- ❖ Establishes and continuously brings together, and supports the child and family's team
- ❖ Facilitates and coordinates sharing of important information among all parties
- ❖ Creates environment for open and honest communication among all parties
- ❖ Follows through and admits bias, missteps and mistakes

# Assessment & Understanding

## SCPM Element

Assessment  
&  
Understanding:  
Collaborating with a  
family's team to obtain  
information about their  
strengths and underlying  
needs

## Practice Behaviors

- ❖ Acknowledges and validates feelings of grief, loss and trauma. Listens to the family's story and helps explore history and impact
- ❖ Shows understanding that normal is different for everyone
- ❖ Individualizes underlying needs and solutions
- ❖ Uses cultural humility when assessing for safety, well-being and understanding of underlying needs

# Planning & Intervening

## Practice Behaviors

- ❖ Facilitates appropriate supports and services
- ❖ Explores with the team how programs can assist the family
- ❖ Shared commitment and accountability: identifies roles and responsibilities and timeframes for accomplishing goals

## SCPM Element

Planning  
&  
Intervening:

Tailors Plans to build on strengths to meet individual needs for each child and family

# Tracking & Adapting

## Practice Behaviors

- ❖ Facilitates continuous dialogue with the family/youth and their team about how supports and services are working
- ❖ Make adjustments based on the child and family team
- ❖ Promotes the importance of the family and youth's circle of support team even beyond the time of agency involvement

## SCPM ELEMENT

Tracking  
&  
Adapting:

Evaluates the effectiveness of the plan; adapting to challenges; celebrating success and organizing aftercare support

# Long-Term View

## SCPM Element

Long Term View:

The degree to which there are stated, shared and understood goals of safety, well-being and permanency outcomes, as well as, functional life goals for the child and family

## Practice Behaviors

- ❖ In all interactions affirms unique strengths, life experiences, and self-identified goals of family
- ❖ Honors the role of culture and community connections in the exploration of issues, options and solutions
- ❖ Identifies needed supports in the long term planning

# Cultural Humility

## SCPM Element

### Cultural Humility:

Seeks to explore and embrace diversity; listens for and is open to differences in experience, perception, values, beliefs and traditions; supports exploration of how one's bias and assumptions may impact interactions

## Practice Behaviors

- ❖ Uses culturally sensitive services to address child safety, well being and family needs
- ❖ Assesses and arranges culturally appropriate activities and services in the most natural environment
- ❖ Explores cultural practices and traditions that can assist with grief, loss and trauma

# Trauma Responsive

## SCPM Element

**Trauma Responsive:**  
Recognizes that interventions can cause traumatization & re-traumatization. Utilizes a comprehensive assessment to guide practice. Explore how one's own traumatic experience may impact interactions and practice

## Practice Behaviors

- ❖ Acknowledges and validates feelings of grief, loss and trauma.
- ❖ Explores history and experiences and how this may be impacting one's current life situation and underlying needs.
- ❖ Connects and advocates for a broad array of culturally sensitive services to assist with healing.