



JUSTICE JOG **VIRTUAL 5K/10K**

Technical Support Guide

Welcome to CASA of Los Angeles's **Justice Jog Technical Support Guide**. In this document you will find answers to our most common technical questions. Please review the table of contents below to be linked to your needed support area.

You can also view step-by-step instructions with an accompanying video [here](#).

If you have any further questions after reviewing this guide, please contact Kim Stauffer at kstauffer@casala.org or (323) 859-2888 x6555.

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How to Create an Individual Fundraising Page

1. Visit <https://app.mobilecause.com/join/casa%2Ffla/JusticeJog?vid=k8gsz>
2. Fill in your personal information and click “Become a Fundraiser”



JUSTICE JOG VIRTUAL 5K/10K

First Name

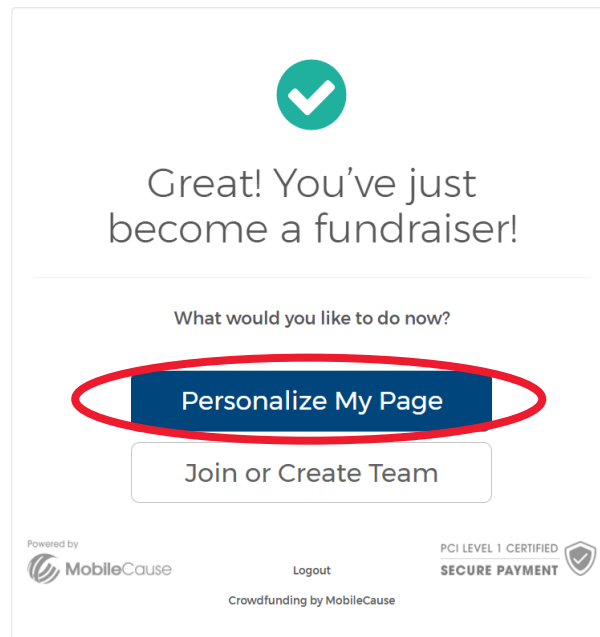
Last Name


Mobile Number

Email*

 Become a Fundraiser

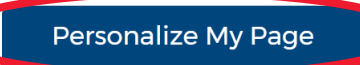
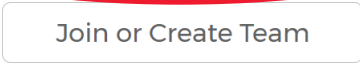
3. Click “Personalize My Page”






Great! You've just become a fundraiser!


What would you like to do now?

Powered by  MobileCause

Logout

Crowdfunding by MobileCause

PCI LEVEL 1 CERTIFIED
SECURE PAYMENT 

4. Customize your fundraising page with a profile picture, fundraising goal, and personal statement about why you are participating in the Justice Jog. We suggest \$250 as an achievable fundraising goal, which provides nearly one month of advocacy to a child in need. You can reach this amount with just 10 people donating \$25. Once this is complete, click "Save"

JUSTICE JOG VIRTUAL 5K/10K

Personalize Your Page

Upload Profile Picture

Click to Upload An Image

Fundraising Goal *

\$ 250

Message for Your Supporters

Thank you for visiting my fundraising page!

I am participating in the Justice Jog Virtual 5K/10K to support CASA of Los Angeles' vital one-on-one advocacy program for children in Los Angeles County's child welfare and juvenile justice systems. Your donation will go directly to training, recruiting, and supporting community

Characters: 612 99 words

Save

Join or Create Team

Skip

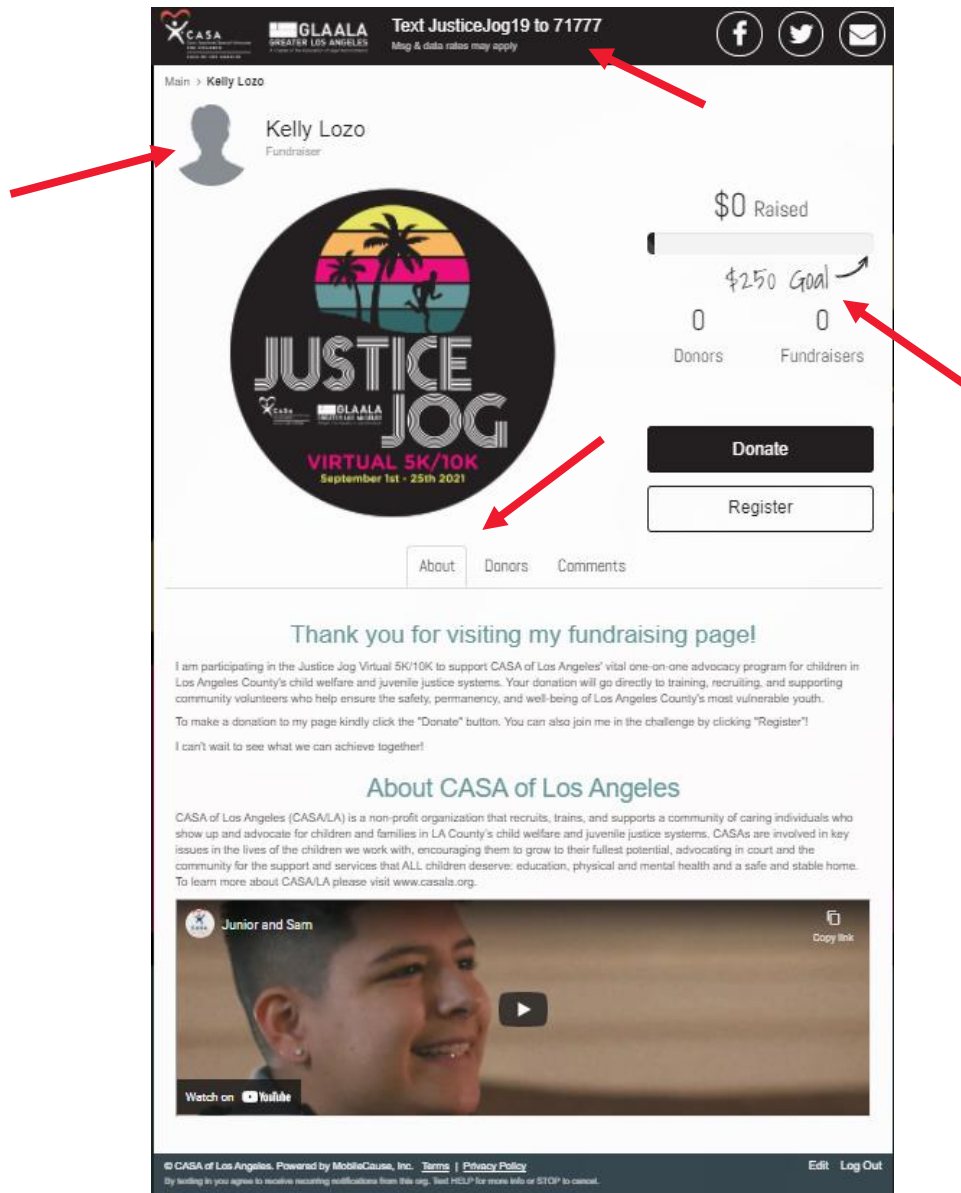
Powered by **MobileCause**

Logout

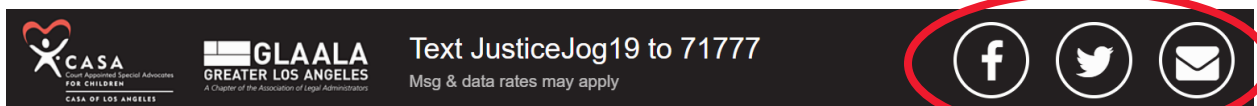
PCI LEVEL 1 CERTIFIED
SECURE PAYMENT

Crowdfunding by MobileCause

5. You will be directed to your new fundraising page that will showcase your new profile picture, goal, and description. Notice your personal text-to-give code and name at the top of the page as well as tabs that display your donors and any comments they make.



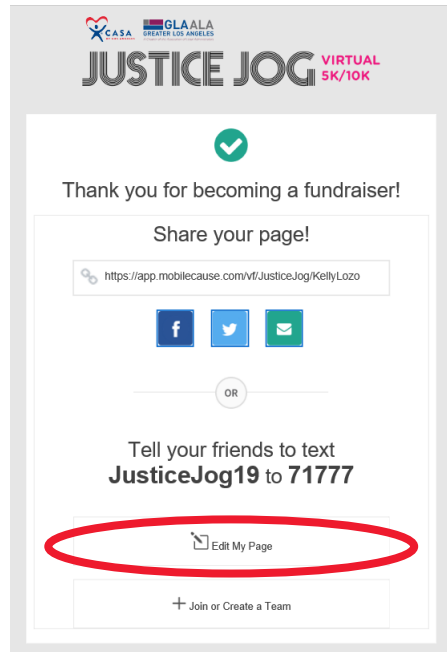
6. Don't forget to share your page with friends and family through Facebook, Twitter, and email by clicking the icons at the top of the page. We have supplied template language to help you get those messages started.



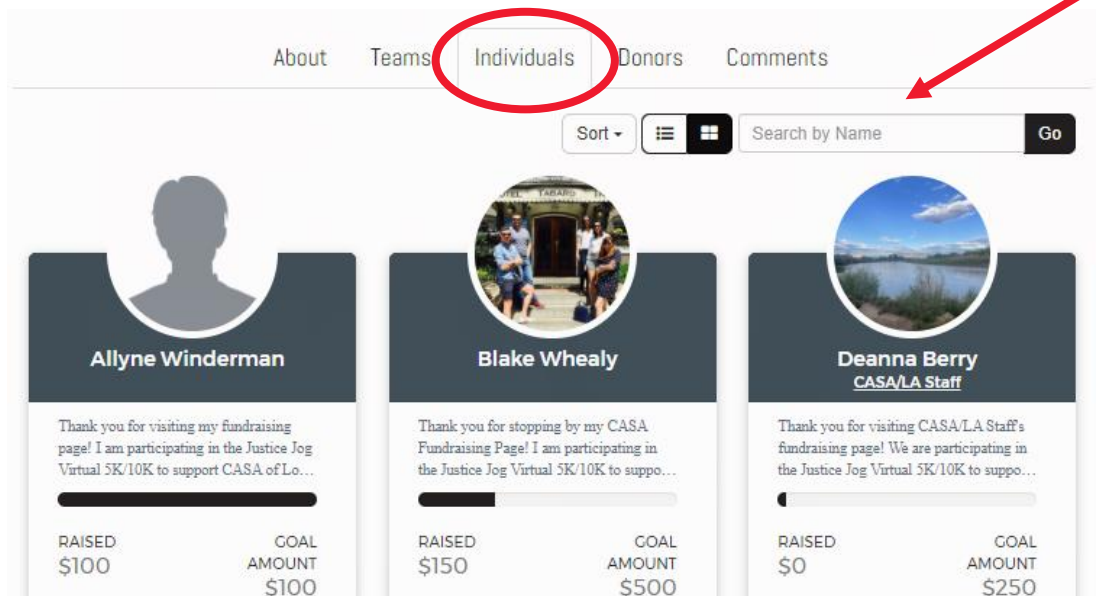
How to Login to Your Fundraising Account

There are two ways to find fundraising page once its created. Please choose the option that is most convenient for you.

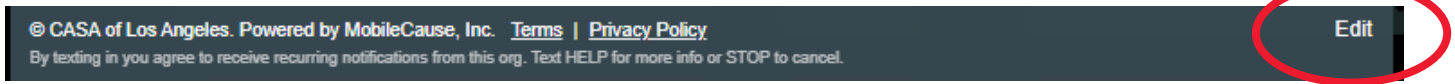
1. In the confirmation email that was sent to you after the creation of your page, click "Edit My Page." (If you have lost this email, please contact Kelly Lozo at klozo@casala.org to have it resent to you.)



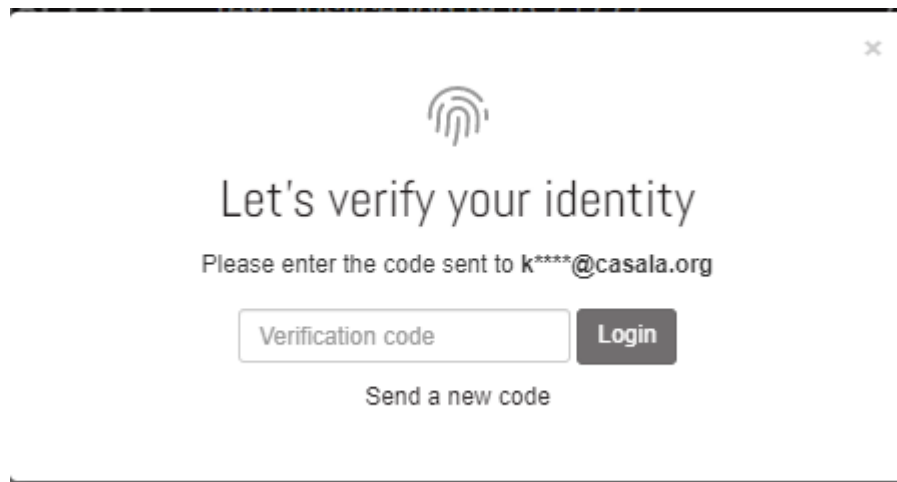
2. Visit www.casala.org/justicejog and search for your name in the search bar. Select your tile to be directed to your personal fundraising page.



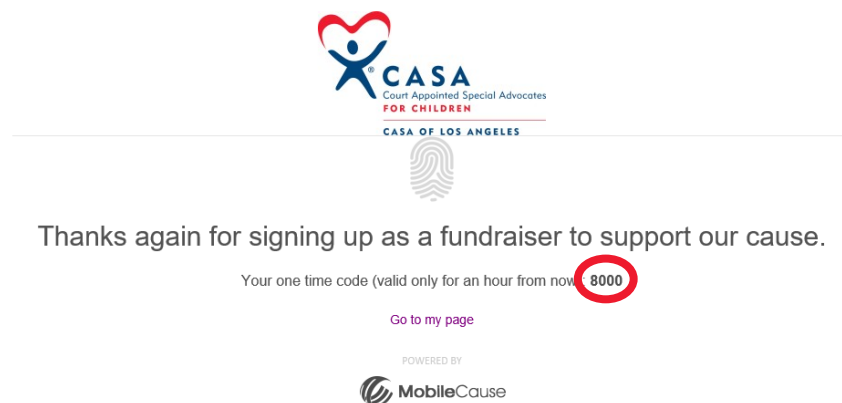
- a. Once you have found your fundraising page, click “Edit” on the bottom right side of your webpage.



- b. You may receive a popup instructing you to check your email to confirm your identity for security purposes. This will happen if it is your first time logging in and periodically for returning users for security purposes.



- c. Go to your email and enter the pin into the popup on your browser. Then click “Login.”



- d. You will be directed to personalize your fundraising page.

How to Change Your Password

1. Visit www.mobilecause.com and click on the Login button in the upper right.



2. You will be prompted to log in. To reset your password, click “Forgot your password.”

Log In

Email/Username

Password

Log In

☐ Remember Me

[Forgot your password?](#)

3. Reenter your email address and click “Send.”

MobileCause

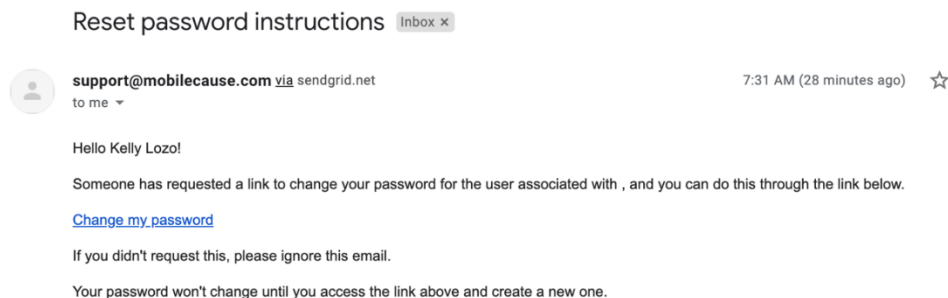
Reset Your Password

Email

Send

Login

4. Follow the instructions that were emailed to your inbox to login and access your personal fundraising page.



How to Join a Team

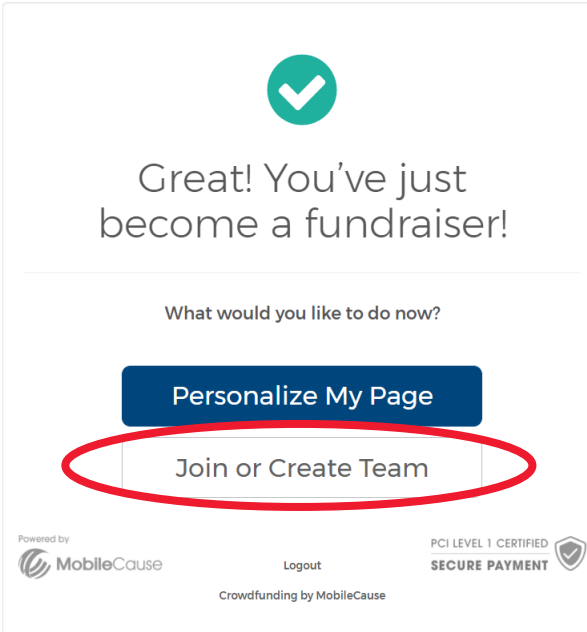
Without an Existing Individual Fundraising Page

1. Visit <https://app.mobilecause.com/join/casa%2Ffla/JusticeJog?vid=k8gsz>
2. Fill in your personal information and click “Become a Fundraiser”



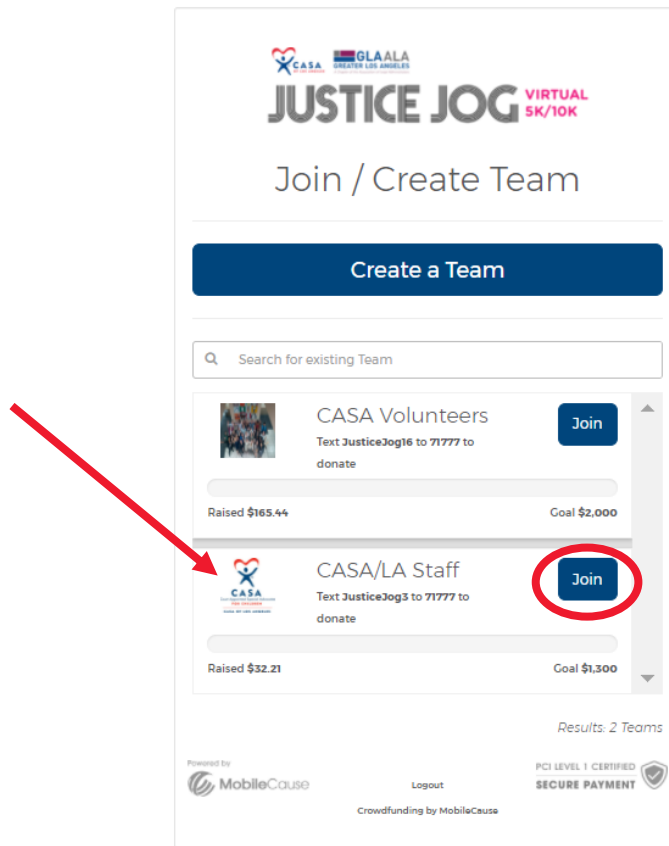
The screenshot shows the registration form for the Justice Jog Virtual 5K/10K event. At the top, there are logos for CASA and GLAALA Greater Los Angeles. The event title "JUSTICE JOG" is in large, bold, grey letters, with "VIRTUAL 5K/10K" in pink to its right. Below the title, there are four input fields: "First Name", "Last Name", "Mobile Number", and "Email *". The "Last Name" field is highlighted with a red arrow. Below these fields is a large blue button with a white lock icon and the text "Become a Fundraiser", which is circled in red.

3. Click “Join or Create a Team”

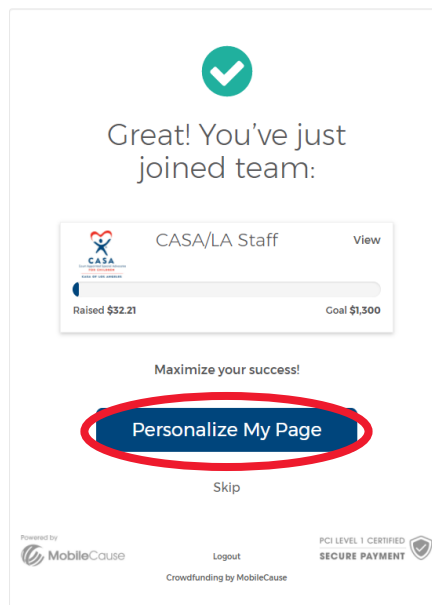


The screenshot shows the confirmation page after becoming a fundraiser. At the top, there is a green checkmark icon. Below it, the text "Great! You've just become a fundraiser!" is displayed. Underneath, the question "What would you like to do now?" is shown. There are two buttons: a blue button labeled "Personalize My Page" and a white button labeled "Join or Create Team", which is circled in red. At the bottom, there are logos for MobileCause, a "Logout" link, and a "PCI LEVEL 1 CERTIFIED SECURE PAYMENT" badge.

4. Search for an existing team using the search box. When you have found it, click “Join.”



5. You will get a notification that you have joined the selected team. Next, you will need to create your individual fundraising page by selecting “Personalize My Page.”



6. Customize your fundraising page with a profile picture, fundraising goal, and personal statement about why you are participating in the Justice Jog. We suggest \$250 as an achievable fundraising goal, which provides nearly one month of advocacy to a child in need. You can reach this amount with just 10 people donating \$25. Once this is complete, click "Save"

JUSTICE JOG VIRTUAL 5K/10K

Personalize Your Page

Upload Profile Picture

Click to Upload An Image

Fundraising Goal *

\$ 250

Message for Your Supporters

Thank you for visiting my fundraising page!

I am participating in the Justice Jog Virtual 5K/10K to support CASA of Los Angeles' vital one-on-one advocacy program for children in Los Angeles County's child welfare and juvenile justice systems. Your donation will go directly to training, recruiting, and supporting community

Characters: 612 99 words

Save

Join or Create Team

Skip

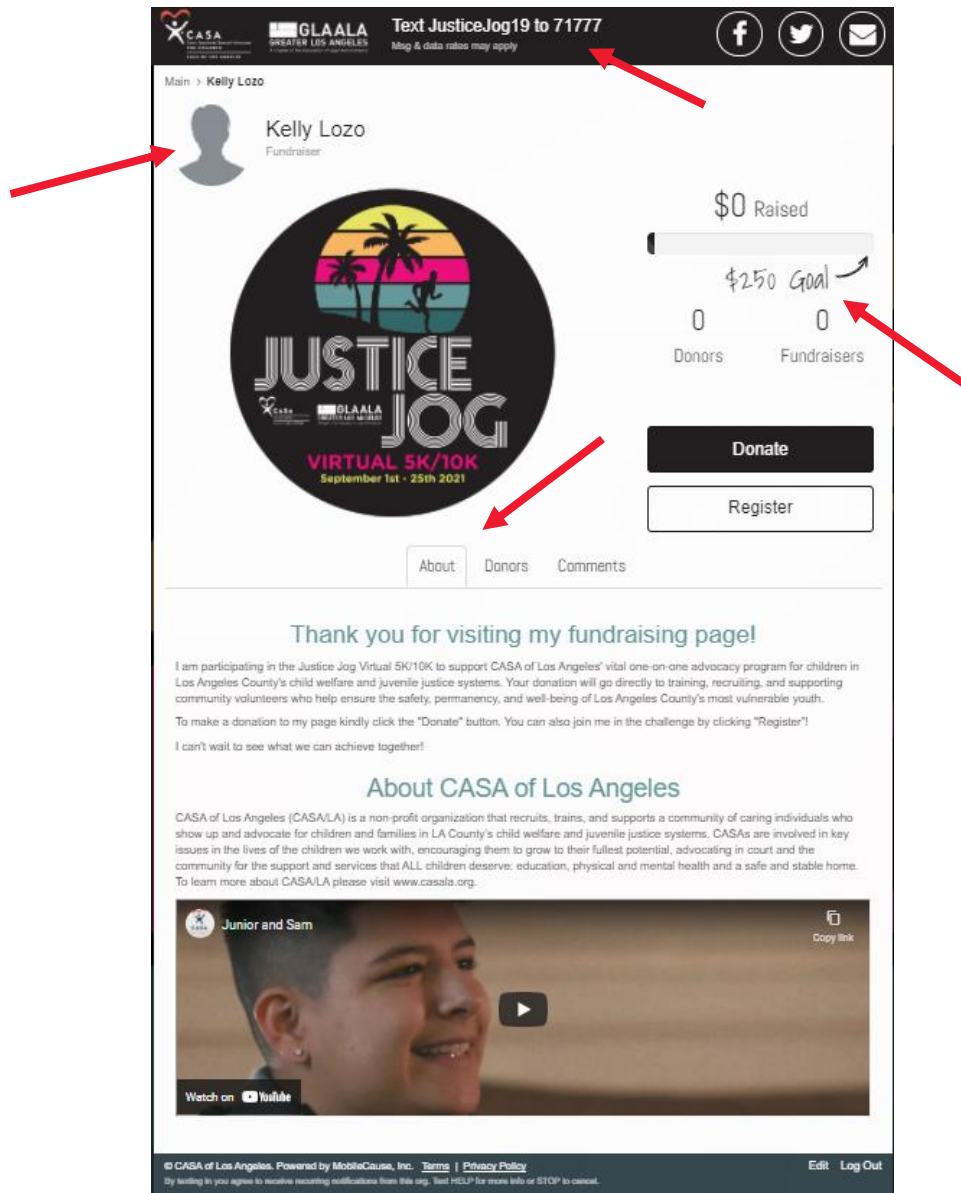
Powered by **MobileCause**

Logout

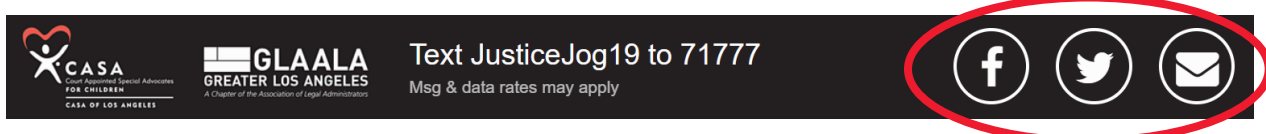
PCI LEVEL 1 CERTIFIED
SECURE PAYMENT

Crowdfunding by MobileCause

7. You will be directed to your new fundraising page that will showcase your new profile picture, goal, and description. Notice your personal text-to-give code and name at the top of the page as well as tabs that display your donors and any comments they make.



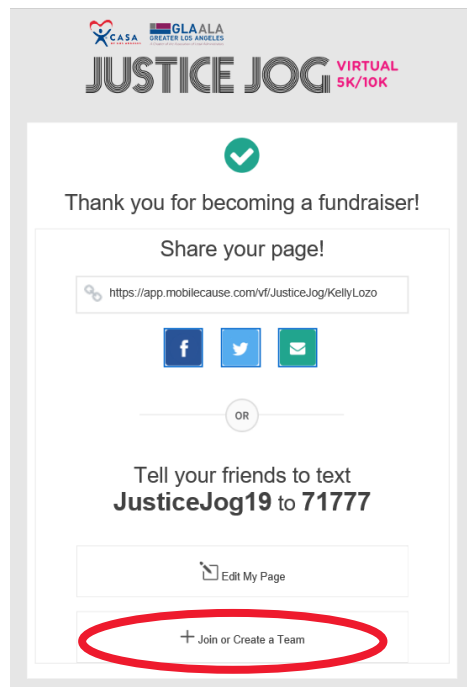
8. Don't forget to share your page with friends and family through Facebook, Twitter, and email by clicking the icons at the top of the page. We have supplied template language to help you get those messages started.



How to Join a Team

With an Existing Individual Fundraising Page

1. There are two ways to edit your fundraising page once its created. Please choose the option that is most convenient for you:
 - a. In the confirmation email that was sent to you after the creation of your page, click "Join or Create a Team." (If you have lost this email, please contact Kim Stauffer at kstauffer@casala.org to have it resent to you.)



- b. Visit your fundraising page and click "Edit" on the bottom right corner.



2. Your personalization editor will pop up, where you can select “Join or Create a Team.”

JUSTICE JOG VIRTUAL 5K/10K

Personalize Your Page

Upload Profile Picture

Click to Upload An Image

Fundraising Goal *

\$ 250

Message for Your Supporters

Thank you for visiting my fundraising page!

I am participating in the Justice Jog Virtual 5K/10K to support CASA of Los Angeles' vital one-on-one advocacy program for children in Los Angeles County's child welfare and juvenile justice systems. Your donation will go directly to training, recruiting, and supporting community

Characters: 612 99 words

Save

Join or Create Team

Skip

Powered by: MobileCause Logout PCI LEVEL 1 CERTIFIED SECURE PAYMENT

Crowdfunding by MobileCause

3. Search for an existing team using the search box. When you have found it, click “Join.”

JUSTICE JOG VIRTUAL 5K/10K

Join / Create Team

Create a Team

Search for existing Team

CASA Volunteers

Text JusticeJog16 to 71777 to donate

Raised \$165.44 Goal \$2,000

Join

CASA/LA Staff

Text JusticeJog3 to 71777 to donate

Raised \$32.21 Goal \$1,300

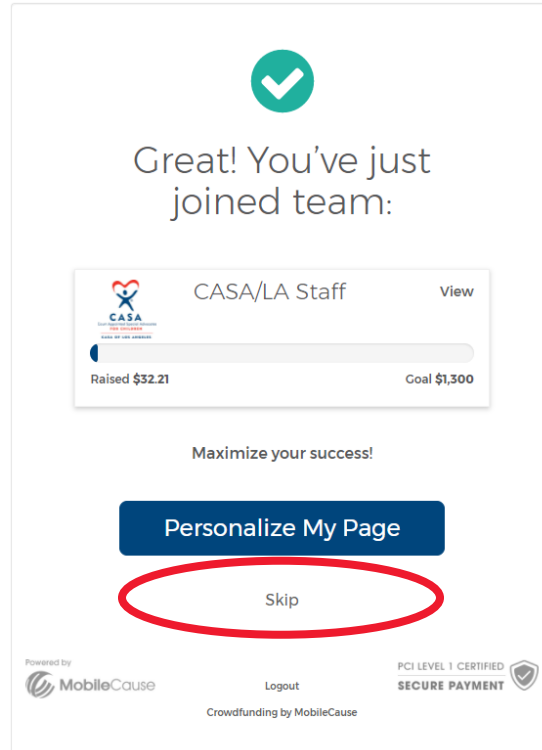
Join

Results: 2 Teams

Powered by: MobileCause Logout PCI LEVEL 1 CERTIFIED SECURE PAYMENT

Crowdfunding by MobileCause

4. You will get a notification that you have joined the selected team. If you would like to further personalize your individual fundraising page you can do so by clicking “Personalize My Page”. Otherwise click “Skip” to be directed back to your fundraising page.



How to Create a Team

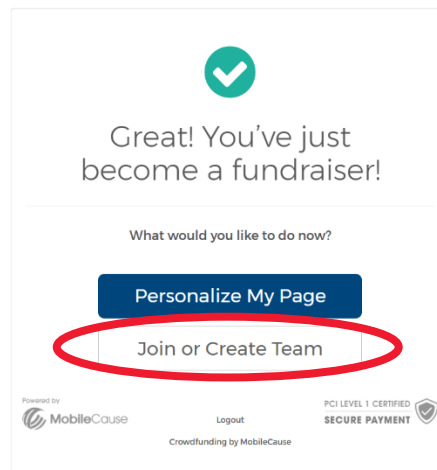
Without an Existing Individual Fundraising Page

1. Visit <https://app.mobilecause.com/join/casa%2Ffla/JusticeJog?vid=k8gsz>
2. Fill in your personal information and click “Become a Fundraiser”

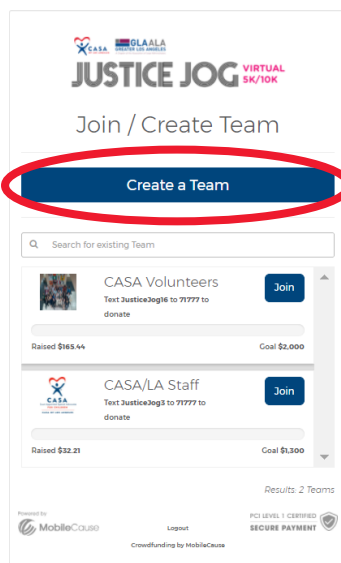


The screenshot shows the registration form for the JUSTICE JOG VIRTUAL 5K/10K. At the top are the logos for CASA and GLAALA GREATER LOS ANGELES. The form fields are: First Name, Last Name, Mobile Number, and Email. A red arrow points to the Last Name field. Below the form is a blue button labeled "Become a Fundraiser" which is circled in red.

3. Click “Join or Create a Team”



4. Click “Create a Team.”



5. Fill out information about your team including the Team Name, a team picture to serve as the profile picture, a group fundraising goal that each member's individual fundraising page activities will contribute to, and a description about why you are supporting the Justice Jog and CASA/LA. Please note that creating a team will make you the team captain, which will allow you to edit the team going forward. When you are finished editing click "Create Team."

Creating a team will make you team captain

JUSTICE JOG VIRTUAL 5K/10K

Personalize Your Team Page

Team Name *

Team name

Upload Team Picture

Click to Upload An Image

Default Image

200 Downloads Uploaded Jul 15 at 11:03AM

Fundraising Goal *

\$ 500

Upload Carousel Images Images should be at least 800 x 800 pixels.

0 of 10 Images uploaded

Add Carousel Image

Default Images

200 Downloads Uploaded Jul 15 at 11:03AM

Message for Your Supporters

Thank you for visiting [team_name]'s fundraising page!

We are participating in the Justice Jog Virtual 5K/10K to support CASA of Los Angeles' vital one-on-one advocacy program for

Characters: 623 99 words

Create Team

Cancel

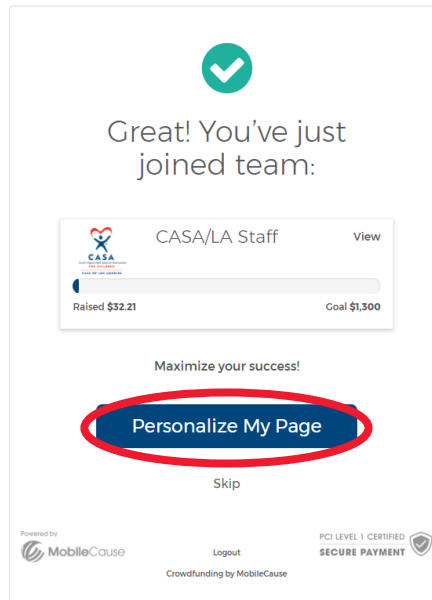
Powered by MobileCause

Log out

PCI LEVEL 1 CERTIFIED SECURE PAYMENT

Crowdfunder by MobileCause

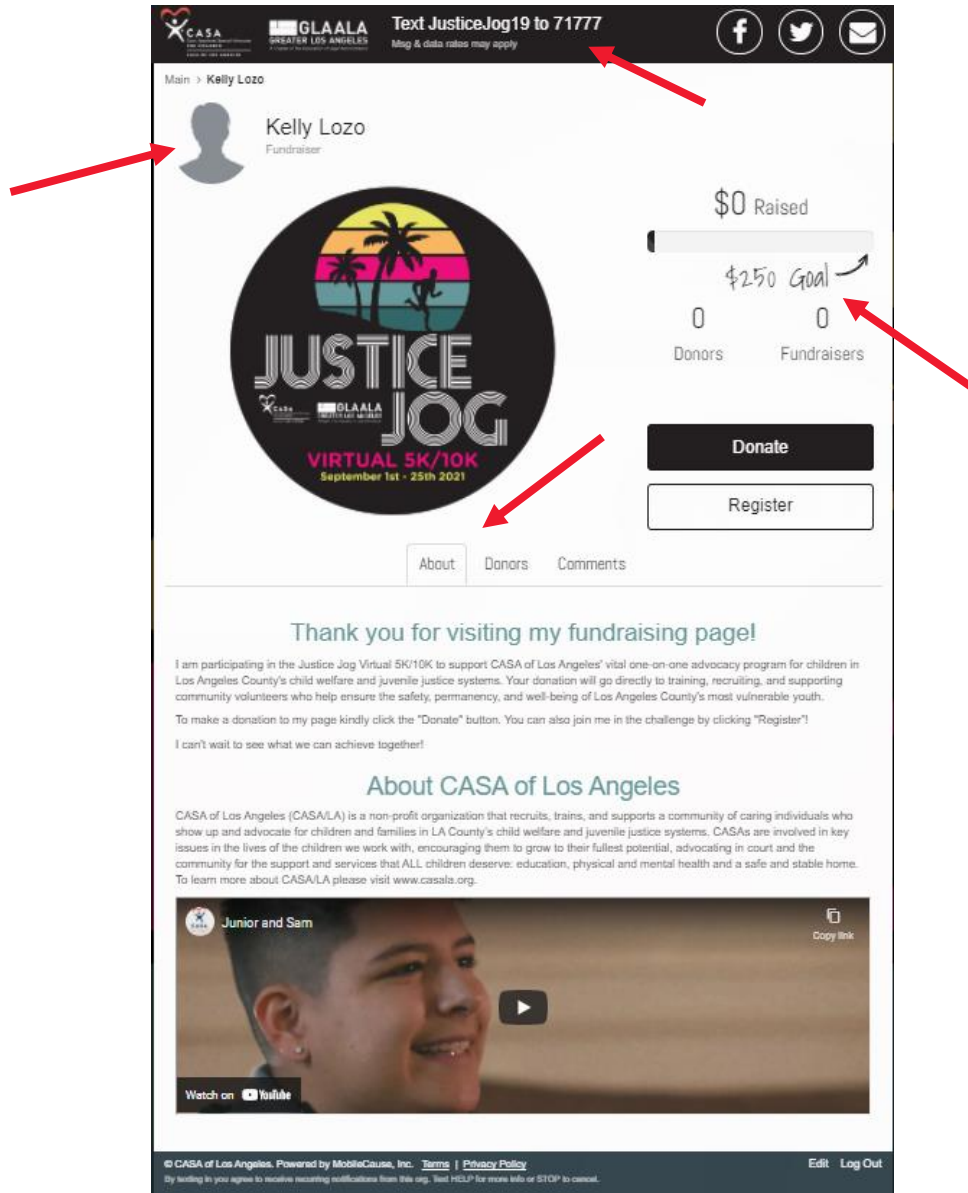
6. Next, you will need to create your individual fundraising page by selecting “Personalize My Page.”



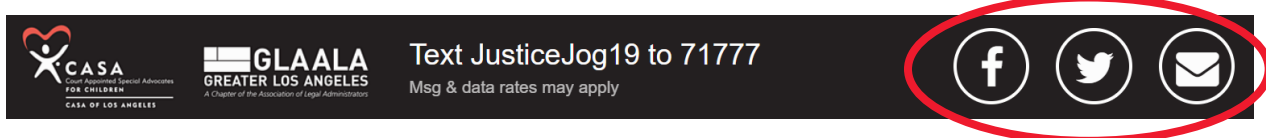
7. Customize your fundraising page with a profile picture, fundraising goal, and personal statement about why you are participating in the Justice Jog. We suggest \$250 as an achievable fundraising goal, which provides nearly one month of advocacy to a child in need. You can reach this amount with just 10 people donating \$25. Once this is complete, click “Save”



8. You will be directed to your new fundraising page that will showcase your new profile picture, goal, and description. Notice your personal text-to-give code and name at the top of the page as well as tabs that display your donors and any comments they make.



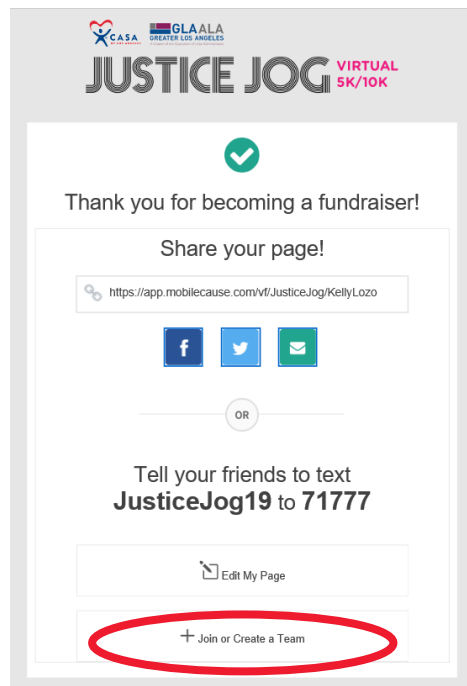
9. Don't forget to share your page with friends and family through Facebook, Twitter, and email by clicking the icons at the top of the page. We have supplied template language to help you get those messages started.



How to Create a Team

With an Existing Individual Fundraising Page

1. There are two ways to edit your fundraising page once its created. Please choose the option that is most convenient for you:
 - a. In the confirmation email that was sent to you after the creation of your page, click “Join or Create a Team.” (If you have lost this email, please contact Kim Stauffer at kstauffer@casala.org to have it resent to you.)



- b. **OR** Visit your fundraising page and click “Edit” on the bottom right corner.



2. Your personalization editor will pop up, where you can select “Join or Create a Team.”

JUSTICE JOG VIRTUAL 5K/10K

Personalize Your Page

Upload Profile Picture

Click to Upload An Image

Fundraising Goal *

\$ 250

Message for Your Supporters

Thank you for visiting my fundraising page!

I am participating in the Justice Jog Virtual 5K/10K to support CASA of Los Angeles' vital one-on-one advocacy program for children in Los Angeles County's child welfare and juvenile justice systems. Your donation will go directly to training, recruiting, and supporting community

Characters: 612 99 words

Save

Join or Create Team

Skip

Powered by MobileCause

Logout

PCI LEVEL 1 CERTIFIED SECURE PAYMENT

Crowdfunding by MobileCause

3. Click “Create a Team.”

JUSTICE JOG VIRTUAL 5K/10K

Join / Create Team

Create a Team

Search for existing Team

CASA Volunteers

Text: JusticeJog16 to 71777 to donate

Raised \$185.44 Goal \$2,000

Join

CASA/LA Staff

Text: JusticeJog3 to 71777 to donate

Raised \$32.21 Goal \$1,300

Join

Results: 2 Teams

Powered by MobileCause

Logout

PCI LEVEL 1 CERTIFIED SECURE PAYMENT

Crowdfunding by MobileCause

4. Fill out information about your team including the Team Name, a team picture to serve as the profile picture, a group fundraising goal that each member's individual fundraising page activities will contribute to, and a description about why you are supporting the Justice Jog and CASA/LA. Please note that creating a team will make you the team captain, which will allow you to edit the team going forward. When you are finished editing click "Create Team."

Creating a team will make you team captain

JUSTICE JOG VIRTUAL 5K/10K

Personalize Your Team Page

Team Name *

Team name

Upload Team Picture

Click to Upload An Image

Default Image

200 Downloads Uploaded Jul 15 at 11:00AM

Fundraising Goal *

\$ 500

Upload Carousel Images Images should be at least 600 x 800 pixels.

0 of 10 Images uploaded

Add Carousel Image

Default Images

200 Downloads Uploaded Jul 15 at 11:00AM

Message for Your Supporters

Thank you for visiting [team_name]'s fundraising page!

We are participating in the Justice Jog Virtual 5K/10K to support CASA of Los Angeles' vital one-on-one advocacy program for

Characters: 623 99 words

Create Team

Cancel

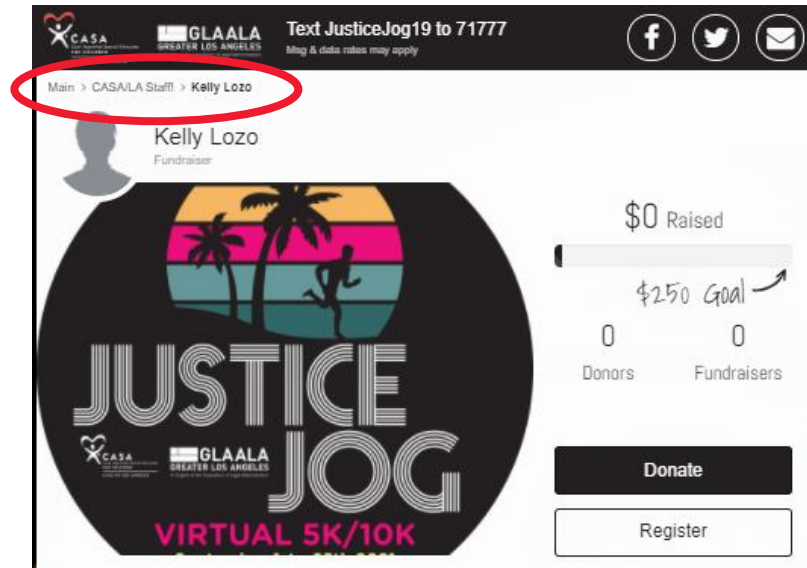
Powered by MobileCause

Log out

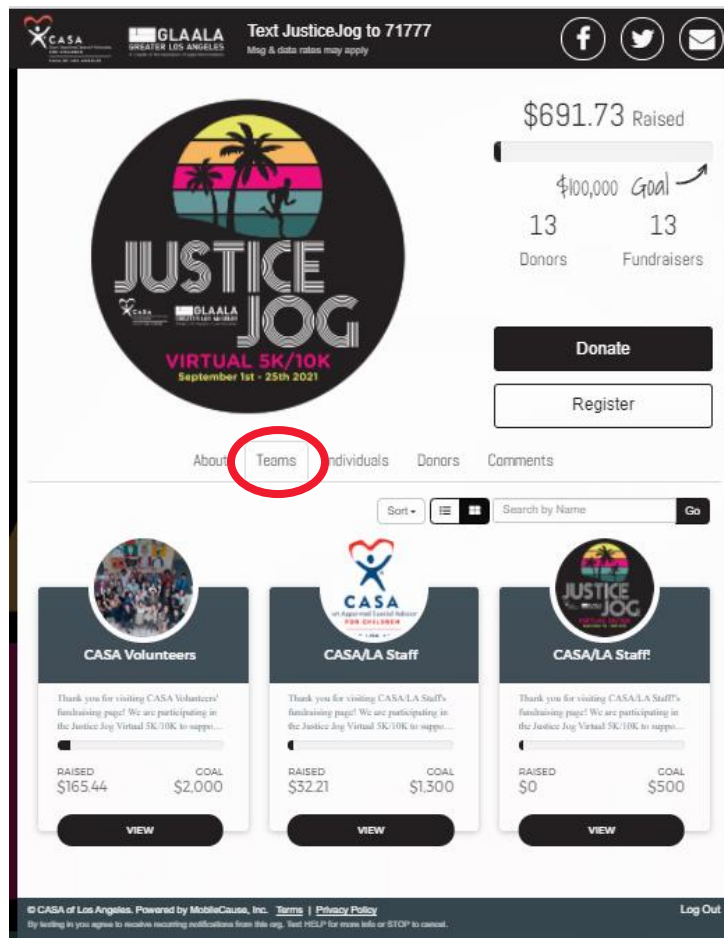
PCI LEVEL 1 CERTIFIED SECURE PAYMENT

Cross-funding by MobileCause

5. You will be directed to your fundraising page linked to the new team page. Please note the team nesting at the top of your page. To view your team page, either:
 - a. Click your team name in the nested links at the top left-hand corner of your personal fundraising page.

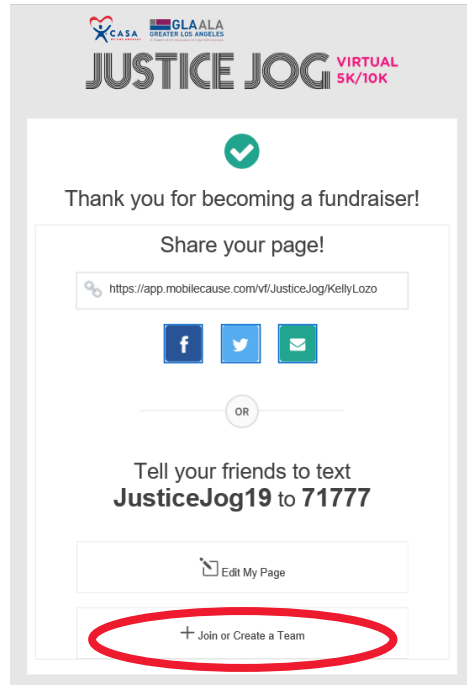


- b. Return to the Justice Jog main landing page at www.casala.org/justicejog and select the "Teams" tab.



How to Edit an Individual Fundraising Page

1. There are two ways to edit your fundraising page once its created. Please choose the option that is most convenient for you:
 - a. In the confirmation email that was sent to you after the creation of your page, click “Join or Create a Team.” (If you have lost this email, please contact Kim Stauffer at kstauffer@casala.org to have it resent to you.)



- b. **OR** visit your fundraising page and click “Edit” on the bottom right corner.



2. You will be redirected back to your personalization page where you can customize your fundraising page with a profile picture, fundraising goal, and personal statement about why you are participating in the Justice Jog. We suggest \$250 as an achievable fundraising goal, which provides one month of advocacy to a child in need. You can reach this amount with just 10 people donating \$25. Once this is complete, click “Save.”

JUSTICE JOG VIRTUAL 5K/10K

Personalize Your Page

Upload Profile Picture

Click to Upload An Image

Fundraising Goal *

\$ 250

Message for Your Supporters

Thank you for visiting my fundraising page!

I am participating in the Justice Jog Virtual 5K/10K to support CASA of Los Angeles' vital one-on-one advocacy program for children in Los Angeles County's child welfare and juvenile justice systems. Your donation will go directly to training, recruiting, and supporting community

Characters: 612 99 words

Save

Join or Create Team

Skip

Powered by: **MobileCause**

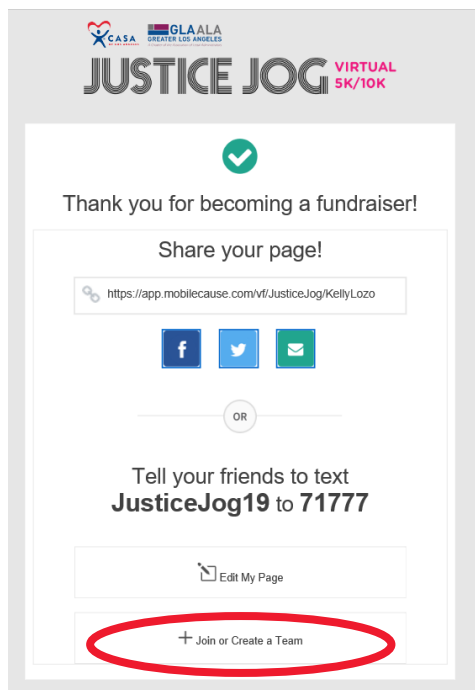
Logout

PCI LEVEL 1 CERTIFIED
SECURE PAYMENT

Crowdfunding by MobileCause

How to Edit a Team Fundraising Page



1. There are two ways to edit your fundraising page once its created. Please choose the option that is most convenient for you:
 - a. In the confirmation email that was sent to you after the creation of your page, click “Join or Create a Team.” (If you have lost this email, please contact Kim Stauffer at kstauffer@casala.org to have it resent to you.)



- b. **OR** visit your fundraising page and click “Edit” on the bottom right corner.



2. You will be redirected to your individual fundraiser's personalization page. In the box that contains your team information, click "Edit."



JUSTICE JOG VIRTUAL 5K/10K

Personalize Your Page

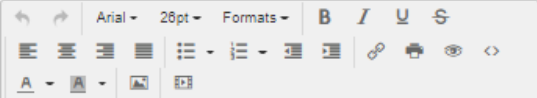
Upload Profile Picture

Click to Upload An Image

Fundraising Goal *

\$ 250


Message for Your Supporters



Thank you for visiting my fundraising page!

I am participating in the Justice Jog Virtual 5K/10K to support CASA of Los Angeles' vital one-on-one advocacy program for children in Los Angeles County's child welfare and juvenile justice systems. Your donation will go directly to training, recruiting, and supporting community volunteers who

Characters: 612 99 words


 CASA/LA Staff!

Edit


Raised \$0 Goal \$500

Save

Skip



Powered by  MobileCause

Logout

PCI LEVEL 1 CERTIFIED
SECURE PAYMENT 

Crowdfunding by MobileCause

3. You will be directed to your teams' personalization page. When you have completed your edits, click "Save." You will be redirected back to your team's landing page.




JUSTICE JOG VIRTUAL 5K/10K


Personalize Your Team Page

Team Display Name *

Display name is what appears on publicly accessible lists and tables.

Upload Team Image


 Upload New


 3301_Round.jpg Uploaded Today at 12:17PM

Team Fundraising Goal *

\$

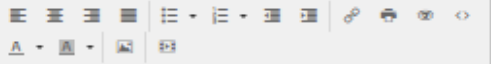
Upload Carousel Images

 Upload

 3301_Round.jpg Uploaded Today at 12:17PM

Message for Your Supporters

Arial 26pt Formats B I U



Thank you for visiting CASA
Volunteers!'s fundraising
page!

We are participating in the Justice Jog Virtual 5K/10K to support CASA of Los Angeles' vital care and advocacy program for children in Los Angeles.


Characters: 628 100 words

Save


Go to your page and be the first to donate!

Link to Your Team Fundraising Page

<https://igfn.us/vf/JusticeJog/team/CASAVolunteers20>

Powered by


Logout
Crowdfunding by MobileCause

PCI LEVEL 1 CERTIFIED
SECURE PAYMENT 



[Home](#) [Fundraising](#) [Crowdfunding and Peer-to...](#)

How does an individual fundraiser set up, edit and promote a crowdfunding page?



Last Modified on 06/02/2022 2:38 pm PDT

Crowdfunding for nonprofits makes it easier than ever for your donors, volunteers, board members and staff to setup personal fundraising pages from the convenience of any device in just a few minutes.

Watch the video and/or read the process below.

Fundraisers can setup their own fundraiser page in

just a few minutes from the convenience of any device.

1. **Fundraiser fills out online sign up form.** The only default required item is an email address to send details the fundraiser can use to customize their page later, direct donors to their page, etc.

- Enter a first and last name.
- Enter a mobile phone number.
- Enter an email address.
- Enter any other information requested from the organization on the form.
- Click the button.

That's it! Everything else is optional. The fundraiser will receive an email with details to customize their personal page later, direct donors to their page, etc.

2. **Fundraiser customizes page.**

1. Upload a picture (a selfie will work!)
2. Set the personal fundraising goal.
3. Write a personal message telling people the impact they can have if they give right now.
4. **Click Save** to go to the Personalized Fundraiser Page.

Note: If you don't want to personalize your page, you can click skip to just be taken to your Fundraiser Page with the default settings.

Fundraisers will land on their fundraising page where they can invite friends, family, and colleagues to donate to the campaign. They have several communication options available to them.

Individuals can share their page socially to friends and family.

In the desktop view the icons to share to Facebook, Twitter and through Email will be on the title bar. In the mobile view the icons will be along the bottom with the addition of a Texting option.

Facebook - Post to your wall to share with your fundraiser page with friends and acquaintances.

Twitter - Tweet to your followers using #Hashtags to increase your viewership.

Email - Mass email your extended family to help participate in your fundraiser and forward your

message to their contact list.

Text - Message your close friends to immediately engage your most loyal and dedicated resources.

Promote signing up with verbal, online and website calls to action.

Either from the page or from the email the fundraiser has all the communication options at their fingertips. Beyond the buttons they can also reach donors by:

Verbal/In-person call to action:

Text the fundraiser's personal keyword shown at the top of the page to 71777 to donate.

Website call to action:

Send or share the link (also shown in the email) to the fundraiser's page to donate.



Fundraisers can edit their page.

The email titled "Details About Your New Fundraising Registration" contains the fundraiser's personal keyword, a direct link to the page, and the link to edit the page. (Yes, you can change that selfie!)

Fundraisers can also go to your fundraising page, scroll to the very bottom, and click the "Edit My Page" button to change the picture, goal, or personal call to action.

Related Articles

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